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SHL-0028



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: ERIC R. ALLING

Serial No.: 09/716,653

Filed: November 20, 2000

For: VIRTUAL ENGINEER

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) Group Art Unit: 2121
)
)
) Examiner: Meltin Bell
)
) Confirmation No.: 8386
)

AMENDMENT

Mail Stop: Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED
MAR 02 2004
Technology Center 2100

In response to the Office Action mailed November 25, 2003, Applicants request reconsideration in view of the following amendments and remarks.

AMENDMENT TO THE TITLE

Please replace the title with the following amended title:

VIRTUAL ENGINEER SYSTEM AND METHOD FOR REMOTELY DIAGNOSING FAULTS |